

STREET WARDEN STEERING GROUP
Minutes of Meeting held on Thursday 26th September 2002
at the Windmill Centre, Pendennis Road, Hele



<u>Present:</u>	<u>Organisation/Agency</u>
SC	Torbay Council
PH	Torbay Council
MG	HVCA/CAPTARA
GR	YOT
EG	YOT
Sgt John Woods	Torquay Police
PC Neil Williamson	Hele Community Police Officer
DW	Torbay Council
AP	Community Safety
DQ	Neighbourhood Watch
DG	Street Warden
VC	Street Warden
LH	Riviera Housing Trust

Item No.	Discussion	Action
	<p>APOLOGIES</p> <p>Councillor Chris Harris, Councillor Francis Harrison, Councillor Paul Price, Police Inspector Mel Broad, Graham Clay, Peter Clements</p> <p>YOUTH OFFENDING TEAM</p> <p>Gail Rogers (Senior Practitioner) and Eric Grief (Restorative Justice Co-Ordinator) from YOT attended the meeting to give an insight into their role within the community. It was explained how this multi-agency team works not only with offenders but also works with pre-offending via referrals through Education & Welfare and Social Services. Eric explained how he could possibly act as Mediator between two parties - and this could be very beneficial to the Community.</p>	
1.	<p>MATTERS ARISING FROM MINUTES</p> <p>No matters needed discussion.</p>	
2.	<p>UPDATE FROM WARDENS</p> <ul style="list-style-type: none"> • David Govier mentioned that the Wardens have spoken with and been invited into more residents homes. 	

Item No.	Discussion	Action
3.	<ul style="list-style-type: none"> • The children in the community are very aware of their presence. • The problems with footballs seem to have reduced now that the children have returned to school. • The need for more facilities for the children in the community is still being looked at. • The update on the Skateboard Park is that a location has been found, help with funding should be available, and we are currently waiting for costing figures from Parks Department. • Vicki Clarke commented that the aim was for the Skateboard Park to be up and running by Christmas. • Maureen Giffard commented that there had been a meeting with the "kids" and some good advice and comments with regards to the Skateboard Park had come from them. The aim is for the children to have the responsibility to look after the upkeep of the Park themselves as well as raise some money through sponsorship of events. <p>PATROLLING PROTOCOL</p> <p>A copy of the Street Warden working strategy which covers August to December was circulated by Steve.</p> <p>Vicki Clarke reported that a lot of incidents that went on within the community were being reported to them by the residents of Hele themselves. It was felt that having a protocol to give the Street Wardens access to police crime reports of incidents which had taken place in the area as per the information that is available to Victim Support would be very beneficial.</p> <p>John Woods is to speak with Inspector Mel Broad to arrange some kind of protocol which would give the Street Wardens the required up to date information possibly on a weekly basis to keep them up to date with incidents over the past week (especially over the weekend when they are not regarding what has happened in the area.</p>	<p>J WOODS</p>
4.	<p>WINDMILL CENTRE</p> <p>Vicki Clarke reported that the Princes Trust Team 32 project</p>	

Item No.	Discussion	Action
5.	<p>had been put forward to paint the outside two panels for Graffiti Walls, take the car park away to erect basketball nets.</p> <p>A response from the Princes Trust was currently pending.</p> <p>Alison Parnell comments that funds may be available for the erection of Basketball Nets and she would look into the position.</p> <p>The Probation team are to do an interim project to replace or revarnish the floor, remove seating, replace two doors, fit disabled ramp, put in security lighting etc.</p> <p>SKATE BOARD PARK</p> <p>This was covered in section 2 above.</p>	<p>A PARNELL</p>
6.	<p>LEAFLET/WORKING TOGETHER</p> <p>Vicki Clarke was happy that the majority of the leaflets had been dropped and there appeared to have been some very positive comments from the residents. Steve Cox commented that we had already received several e-mails from residents with very positive feedback.</p> <p>Alison Parnell suggested that maybe we could write to Mike Caulfield of Probation to thank him.</p> <p>It was commented that maybe not all the departments were moving as quickly as would be hoped, reference was made to the removal of abandoned vehicles, and it was suggested that a letter be sent to Mike Trevarthan to invite him to the future meetings.</p>	<p>A PARNELL</p> <p>S COX</p>
7.	<p>ANY OTHER BUSINESS</p> <p>Maureen Giffard reported that the rubbish problem was being dealt with by Richard Keith at Riviera Housing and the situation in the area had been so very much better of late and things had been sorted within a couple of days of contacting Richard.</p> <p>David Quaintance commented that the cleanliness of the car parks was still very poor on the estate. These problems are the responsibility of Riviera Housing and Lloyd Hall assured that the matter was being addressed.</p>	

Item No.	Discussion	Action
9.	<p>Lloyd Hall reported that they had taken photographs over the past few months of Pendennis Road and it was evident that the situation had certainly improved. He did however feel that this matter should be dealt with separately from this meeting forum.</p> <p>Steve Cox reported that the Street Wardens were expanding Countrywide and there is a lot of information and advice available to us and others who have experienced similar problems to our own.</p> <p>John Woods reported that he had received correspondence from MP Adrian Sanders in relation to Street Wardens and the availability of further funding in order to expand this service.</p> <p>David Quaintance wanted it to be noted in the minutes that he considered that Dave and Vickie and Neil were working well together and were doing a very good job within the community.</p> <p>Alison Parnell advised the meeting that Aiden Hyland has now left and is to be replaced by a new Officer Ian Cursen who will be starting next week.</p> <p>Whilst the meeting was in progress Maureen Giffard received a telephone call to say that the bid to the Princes Trust had not been successful.</p> <p>Vicki Clarke commented that although disappointing we should now Try the Probation Services for funding.</p> <p>Vicki mentioned that when the next leaflets were printed it may be prudent to put "office hours only" under the telephone number for contact as most residents expected a Warden to be available 24 hours a day 7 days per week and were not aware that they did not work weekends.</p> <p>Steve Cox reported that the Council had had a lot of press and TV coverage over the successful prosecution of a resident in Lichfield Avenue with regards to a nuisance complaint of loud music.</p> <p>DATE OF NEXT MEETING</p> <p>THURSDAY 14 NOVEMBER 2002 2:00 P.M. WINDMILL CENTRE, PENDENNIS ROAD, HELE,</p>	

Item No.	Discussion	Action