



**STREET WARDEN STEERING GROUP**  
**Minutes of Meeting held on Tuesday 22<sup>nd</sup> June 2004**  
**at the Acorn Centre, Lummaton Cross, Barton, Torquay**

<u>Present</u>	<u>Organisation/Agency</u>
SC	E P Section - Torbay Council
TF	E P Section - Torbay Council
DW	E P Section - Torbay Council
VC	Street Warden
SS	HVCA
MG	HVCA/CAPTARA
DQ	Neighbourhood Watch Co-ordinator
PC Di Wyatt	Devon & Cornwall Police
PC Steve Stoppard	Devon & Cornwall Police
Insp Mel Broad	Devon & Cornwall Police
PH	Torbay Neighbourhood Watch
LH	Riviera Housing Trust
VT	Riviera Housing Trust
MM	SWAGTARA
Councillor Hayman	Torbay Council
AP	Herald Express

Item No.	Discussion	Action
	<b>APOLOGIES</b>	
	Fran Hughes, Graham Clay, Eric Greif, Steve Darling	
<b>1.</b>	<b>MATTERS ARISING FROM MINUTES</b>	
	Minutes were agreed and no matters raised.	
<b>2.</b>	<b>UPDATE FROM WARDEN</b>	
	<ul style="list-style-type: none"> <li>• Vicki reported on her Invitation to 10 Downing Street on Monday by the Prime Minister Tony Blair and Mrs Blair. She explained that out of the 3000 Wardens across the Country, she was one of only 15 people invited to number 10 in recognition for her work within the Community. The invitees were not all Street Wardens but from other agencies also, although Vicki was the only Street Warden from the West Country.</li> <li>• Vicki had arranged another skip collection since the last meeting. Around 7 containers had been filled on the day, and it had been a success.</li> <li>• Since the previous skip collection, dumped rubbish figures had reduced and remained down, and it is hoped that this skip collection will have the same affect and reduce figures further.</li> <li>• The Best Garden in Hele Competition is to take place during August and Jack's Patch has agreed to Judge and provide Gift</li> </ul>	

<p>Vouchers as prizes for Best Garden/Best Window Box. Names and contact details for proposed entrants are being collected by Donna on (01803) 208091.</p>	
<ul style="list-style-type: none"> <li>Lloyd informed the meeting that he was aware of problems at the bottom of Pendennis Road. Abandoned vehicles in that area already have a degrading affect, and as that particular area belongs to Torbay Council, suggest a joint meeting with Parks Department, (Ian Williams) and Riviera Housing.</li> </ul>	VC/SC
<ul style="list-style-type: none"> <li>It was suggested that the residents in this area are contacted to obtain their view on what to do with the area i.e. fenced off for kids to play football on.</li> </ul>	
<ul style="list-style-type: none"> <li>Dave Quaintance advised the meeting of problems being experienced by residents in Pendennis Road from property numbers 67 and 96. These properties were not known to Steve Cox or Tara Fowler or the EP Section, neither had Riviera Housing received any complaints regarding either of these two properties</li> </ul>	VC/TF
<ul style="list-style-type: none"> <li>Mel suggested that the Police are contacted when problems arise in order to "log" the complaint. Steve explained that in order for any action to be taken by EP Section with regard to any Statutory Nuisance complaint, it is necessary for evidence to be obtained, and each complaint logged will help build up this evidence.</li> </ul>	
<ul style="list-style-type: none"> <li>It would appear that neighbours are not prepared to make complaints for fear of reprisals, and Vicki will go and see the neighbours to find out what problems they are experiencing and if and how EP can be involved.</li> </ul>	VC
<ul style="list-style-type: none"> <li>Dave also raised the problem of stones being thrown at the houses behind the Windmill Community Centre where it had been proposed fencing was to be erected.</li> </ul>	
<ul style="list-style-type: none"> <li>Sue Smith advised that she was not now sure if the funds for these works would still be available, and it was therefore suggested by Steve Cox that when looking at the works required for Pendennis Road, it takes into account the fencing required for the Windmill Centre also.</li> </ul>	SC
<ul style="list-style-type: none"> <li>Dave also advised of the continuing problem of people using the alleyways in Pendennis for urinating in and the smoking of illegal substances. The walls are high and people are able to hide behind them. It is proposed that the walls are lowered and Lloyd is to take this on board as a state improvement project for Riviera for later in the year.</li> </ul>	LH/VT

- As reported in the last meeting's minutes, Riviera had now given the go ahead for the fencing to be extended, and it was suggested that Russ from Probation is contacted to enquire if Probation are able to provide the labour in order to reduce the cost of the works.

LH/VT

- With regards to the problems due to antisocial behaviour in and around Winchester Avenue, Salisbury Avenue, Horace Road and Lichfield Avenue, Vicki arranged a meeting between local residents, Neighbourhood Watch, Police, Local Ward Councillors and Torbay Council. Various issues had been discussed and it was hoped that this meeting would develop as an opportunity not to be wasted. Matters had definitely improved since the meeting 4 weeks ago, with only 1 problem being reported by an anonymous caller.

PH/SS

Steve Cox took the opportunity to introduce Tara Fowler to the meeting who has just been appointed as the new Senior Environmental Protection Officer within the EP Section of Torbay Council. Part of Tara's role will be to work alongside Steve in the Management of the Street Wardens. Tara in her existing role as Environmental Protection Officer already has shared responsibility for the Hele area, and is therefore well aware of the issues and problems associated in this area.

3.

### **QUALITY MARK/POLICE ACCREDITATION**

Steve explained the two scheme that operate from the ODPM and the Police, although at the moment it is not known which accreditation route to take.

4.

### **SURVEY OF RESIDENTS**

- It is proposed to carry out another survey of residents in the Hele area. It is hoped that the information obtained will evident the improvements since having the Street Warden program, and can be used to build a good case for keeping the Scheme running. Steve will draft the proposed questions to be circulated before the next Steering Group Meeting with a view to sending out the survey to residents late Autumn.
- Mel Broad suggested an incentive "prize" to encourage residents to complete and return the questionnaire. Funds may be available from Ward Partnership and he will raise this at the next meeting. Mel and Steve Stoppard explained the role of the Ward Partnership meetings and its progression.

SC

5.

### **BMX TRACK**

- There is still some works to be done which Vicki has been told should cost about an additional £150. Steve confirmed this money will be made available in order to complete the works.

6.

**ANY OTHER BUSINESS**

- Lloyd advised the meeting that he is leaving Riviera Housing Trust on Friday, moving to pastures new in Plymouth. He introduced the meeting to Vicky Thomas (Neighbourhood Manager) who will now have responsibility for the Hele area. Vicky can be contacted on (01803) 409433 and her e-mail address is [vicky.thomas@rivierahousing.org.uk](mailto:vicky.thomas@rivierahousing.org.uk).
- Maureen expressed her gratitude to Lloyd for his work within the Hele area over the years and wished him well.

**DATE OF NEXT MEETING**

TUESDAY 14<sup>th</sup> SEPTEMBER 2004  
2:00 P.M.  
ACORN CENTRE, LUMMATON CROSS, BARTON, TORQUAY