



**STREET WARDEN STEERING GROUP**  
**Minutes of Meeting held on Thursday 5<sup>th</sup> June 2003**  
**at the Windmill Centre, Pendennis Road, Hele**

<u>Present</u>	<u>Organisation/Agency</u>
SC	Torbay Council
DW	Torbay Council
DG	Street Warden
LH	Riviera Housing Trust
PF	CAPTARA
SS	HVCA
PH	Neighbourhood Watch
MG	HVCA/CAPTARA
GC	Lighthouse
Councillor Hayman	Torbay Council
Inspector Broad	Devon & Cornwall Police – Torquay
TS	CAPTARA
AP	Safer Communities Torbay

Item No.	Discussion	Action
	<p><b>APOLOGIES</b></p> <p>Dave Quaintance, Eric Greif, Anne Hilton</p>	
<b>1.</b>	<p><b>MATTERS ARISING FROM MINUTES</b></p> <p>Minutes were agreed and no matters raised.</p>	
<b>2.</b>	<p><b>UPDATE FROM WARDENS</b></p> <ul style="list-style-type: none"> <li>• Dave Govier reported that only one Warden at the moment as Vicki is still away sick. This obviously curtails some of the work being done. Incidents of egg throwing in Pendennis Road and Hele Close and Youths drinking between the hours of 10.00 p.m. – 1.00 p.m. (some as young as 12 years) in the Salisbury Avenue and the playground area rear of Oxford Court causing damage.</li> <li>• Mel Broad informed the meeting that there was currently an operation code named "Operation Quill" running using Officer and Special Constables on a Thursday, Friday and Saturday evening. They target specific areas where there have been problems and have several powers. They confiscate any alcohol, write to the parents to bring to their attention any anti-social behaviour. He will arrange for the Task Force to cover the Hele area this weekend.</li> </ul>	<p><b>MB</b></p>

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3.	<p><b>SURVEY OF RESIDENTS</b></p> <ul style="list-style-type: none"> <li>• The results from the survey have now been received and Steve Cox felt that not a very high percentage of surveys distributed had been returned (18%). Only 77% of the forms returned had actually heard of the Street Wardens.</li> <li>• The results and replies received from the survey was discussed.</li> <li>• Litter is a problem within Hele and Alison Parnell said that it is not just about Torbay Council or Housing to simply clean up all the time, it is about educating homeowners to take responsibility.</li> <li>• An alarming 30% of the residents have concerns about going out in Hele during daytime with a massive figure of 80% afraid to go out during the evening. Although it was generally felt that the figures may possibly reflect the feelings of the older generation.</li> <li>• It was reported that Drug users have been in the Children's area of the Cemetery and also in the wood area on the estate. Dave Govier has a sharps box in the Street Warden Van and is trained for needle collection should any be found.</li> <li>• The Drug Offending Unit is based as Commerce House working together with the Police and the Courts. Drug tests are carried out for "Acquisitive" crimes (stealing to sell good for the purpose of obtaining drugs) after charged, only takes 4 minutes to get results. If tested positive can apply additional penalties. The number of people getting treatment from Shrublands and increased.</li> <li>• Mel Broad reported on a National Crime Survey for Torquay, Paignton and Brixham and only 4 burglaries were reported last week. Crime is being reduced and domestic burglaries are becoming increasingly uncommon.</li> <li>• <b>Table 8</b> Most of the responses from the residents are being developed under Safer Communities and Neighbourhood partnership i.e. problem/actionplan.</li> <li>• Lloyd Hall reported that Acceptable behaviour contracts had been introduced, and Landlords are giving tenants the opportunity to "conform" and can be used if a case goes to Court.</li> <li>• Trevor Sheltone was concerned about the police response times, and said that the lack of the Community Police Officer.</li> <li>• Mel Broad stated that the vacancy had been advertised and he had had several applicants. He promised that Hele would have a Community Police Officer by 1<sup>st</sup> August 2003.</li> </ul>	<p style="text-align: right;"><b>MB</b></p>

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	<ul style="list-style-type: none"> <li>• There will be a Police Liaison Authority meeting on 18<sup>th</sup> June 2003 at the Riviera Centre at 7.30 p.m. should anyone wish to attend.</li> <li>• Peter Fleming introduced Sue Smith to the meeting and she will replace Peter at future meetings.</li> <li>• Trevor Shelton commented that there was no flexibility with the Street Wardens hours of work when problems are happening after 5.00 p.m.</li> <li>• Peter Fleming felt that it was questionable whether we were really getting value for money with the Street Warden Program and an effort must be made to close the gap.</li> <li>• Steve Cox advised that when the Street Warden role finished the police role steps in, it may not be possible to close some of the gaps but efforts must be made to satisfy the concerns of the community.</li> </ul>	
4.	<p><b>SKATEBOARD PARK</b></p> <ul style="list-style-type: none"> <li>• Steve Cox reported that this was proceeding and that a letter had been sent to all the nearby residents for their initial response.</li> <li>• An open evening was arranged for 26<sup>th</sup> June 2003 (4 p.m. – 8 p.m.) at the Windmill Centre for further community discussions.</li> </ul>	
5.	<p><b>ANY OTHER BUSINESS</b></p> <ul style="list-style-type: none"> <li>• No other matters were raised.</li> </ul>	
6.	<p><b>DATE OF NEXT MEETING</b></p> <p>THURSDAY 11<sup>th</sup> September 2003  2:00 P.M.  WINDMILL CENTRE, PENDENNIS ROAD, HELE</p>	