

Corporate Plan 2009+



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Welcome to Torbay Council's Corporate Plan 2009+

How our plans fit together

Torbay Council's 'Corporate Plan 2009+' is influenced by and impacts on a number of other plans, strategies and documents, which together map out how we are working with the community in delivering the services we all need. A brief explanation of how these plans fit together is outlined below.

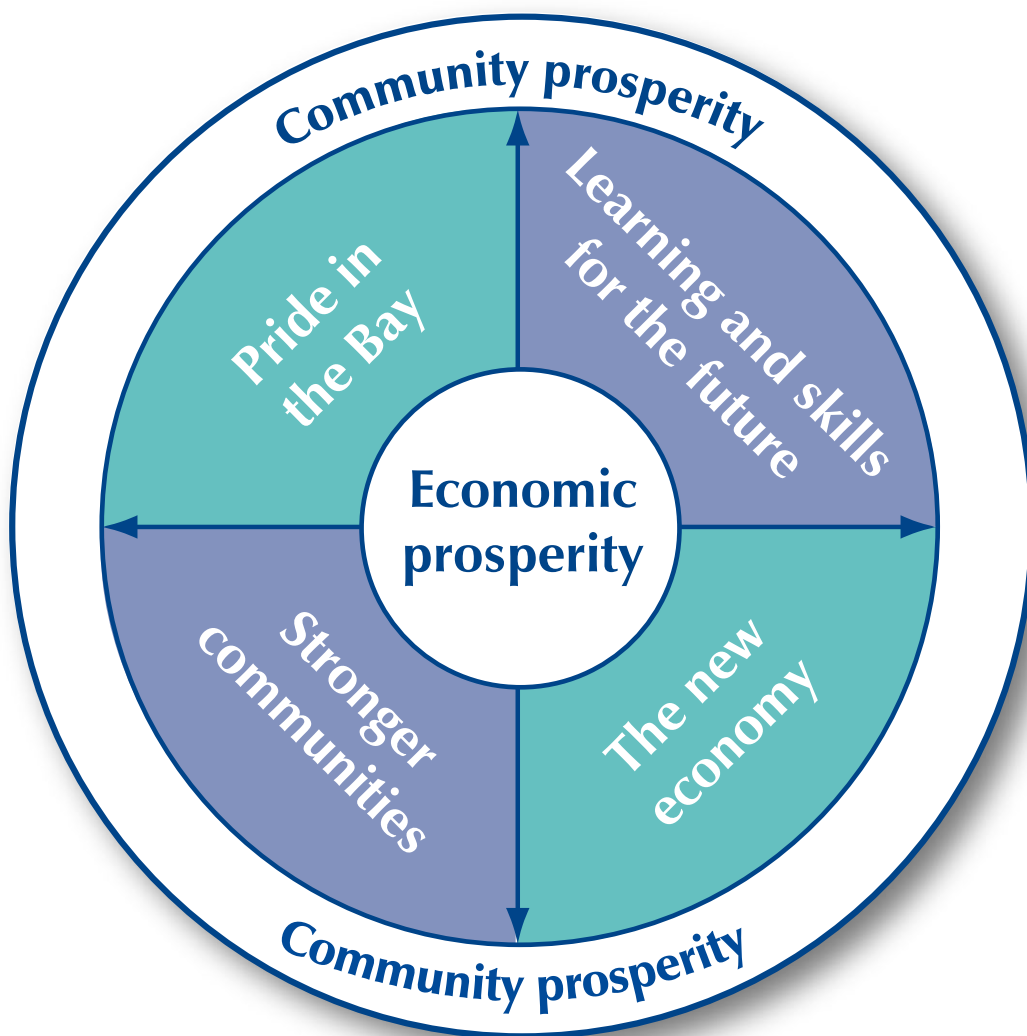
A new Community Plan 'Turning the Tide for Torbay' 2007+ was launched in July 2007. It has been developed and prepared by the Torbay Strategic Partnership (TSP) on behalf of all the residents of Torbay and maps out

the future vision for the Bay between 2007 and 2027. The plan aims to unlock Torbay's potential and drive forward its economic prosperity to ensure prosperous communities with a higher quality of life and improved access to jobs. The vision 'turning the tide', is directed by four key themes: Pride in the Bay, Stronger Communities, Learning and Skills for the Future and, underpinning it all, the New Economy.

Brought together the plan


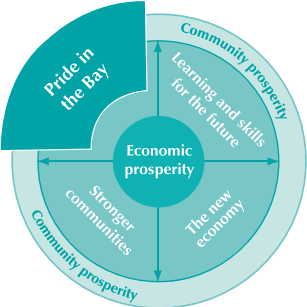
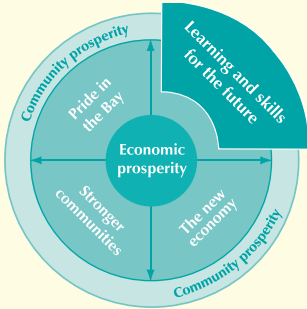
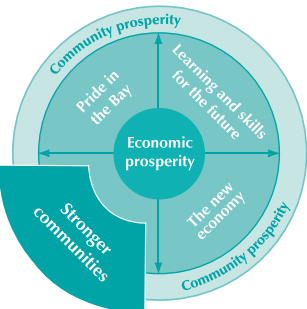
focuses on community prosperity for all the people of the Bay.

The diagram above explains this:



Torbay Council's corporate plan for 2009+ has been written to show at a high-level our contribution to the delivery of the new Community Plan in the short-term.

Our Key Strategic Objectives for 2009/10

Strategic Theme	Outcomes
<p>New Economy</p> 	<p>South Devon Link Road - hold the Public Inquiry in the summer of 2009</p> <p>Median earnings of employees in the area - target of £397 per week</p> <p>10 apprentices employed by the council</p>
<p>Pride in the Bay</p> 	<p>31% of household waste sent for reuse, recycling or composting</p> <p>Improving the street and environmental cleanliness</p> <p>Increase in the cleanliness of the street scene in specific wards</p> <p>Completion of Torquay Community College capital project</p> <p>New library and community hub in Paignton</p> <p>Progress the new Civic Hub in Torquay</p> <p>48 hour clean up of graffiti</p>
<p>Learning & Skills for the Future</p> 	<p>Achievement at level 4 or above in both English and Maths at Key Stage 2 - 81% in academic year 2009/10 and 82% in academic year 2010/11</p> <p>Secondary school persistent absence rates - 5.3% in academic year 2009/10 and 4.97% in academic year 2010/11</p>
<p>Stronger Communities</p> 	<p>Reduce health inequalities in the local area</p> <p>Reduce the number of Looked After Children per 10,000</p> <p>Stability of placements of Looked After Children - number of moves</p> <p>A minus 34% in 2009 in the rate of conception per 1,000 girls between the ages of 15-17 and minus 50% in 2010</p> <p>Increase the number of people supported to live independently through social services</p> <p>Number of affordable homes delivered</p>

In 2008/09 our pledges were:

In 2008/09 we delivered:

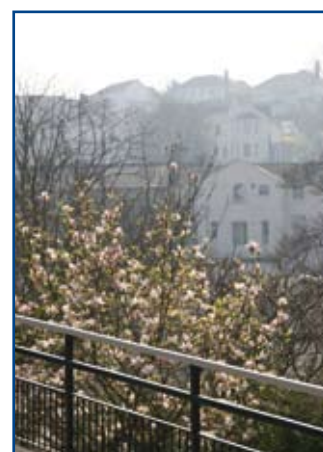
New Economy

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| <ul style="list-style-type: none">■ Launch the Mayoral Vision■ South Devon Link Road■ Regeneration of Brixham■ Second Innovation Centre■ New Business Park■ Business Improvement District■ 150 affordable housing units■ 200+ new homes | <p>Mayoral Vision launched and includes 19 major projects. Wins national award at the 2008 Landscape Institute Awards.</p> <p>On target. Public Inquiry planned for summer 2009</p> <p>Phase 1, transforming the fish market, nearing completion. Phase 2, planned to commence in 2009, started early.</p> <p>Centre opened in September 2008.</p> <p>Some Planning Applications have been approved and site work at Edginswell commenced. Further detailed applications have been received.</p> <p>Town Centre Company launched in February 2009 and CEO appointed. New Company will progress the BID.</p> <p>Estimated completion of 130 - one scheme has some slippage.</p> <p>Target exceeded.</p> |
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Pride in the Bay

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| <ul style="list-style-type: none">■ Additional money to our planning services■ Developing opportunities for sustainable development and cultural tourism■ Clean beaches, parks and highways | <p>Secured housing and planning delivery grant of £120,000</p> <p>Continued progress on development of Local Development Framework:</p> <ul style="list-style-type: none">- Council response to regional spatial strategy- Housing land availability study completed- Retail study update- Housing viability study- Landscape character area underway <p>Survey results show that the amount of litter on Torbay's Streets is amongst the lowest in the country. Additional sweeping rounds have been implemented.</p> |
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In 2008/09 our pledges were:

In 2008/09 we delivered:

- Recycling waste
- Reducing the council's carbon emissions
- Restoration of Torre Abbey (first phase)
- Support the national Concessionary Fares scheme
- Toilet improvement programme

During 2008 Torbay's recycling rate has continued to improve, and has now reached 30%. We have introduced an additional monthly garden waste collection point service in Brixham.

Torbay Council, Devon CC and Plymouth have agreed to procure a joint treatment facility to manage residual waste that can not be recycled. Defra has awarded Private Finance Initiative funding worth £95 million to support this project

£140k grant secured to create an energy efficiency fund to install technologies in municipal buildings and schools

The first and most important phase of the Torre Abbey Project is now complete.

Over 7.5million journeys made during the first six months of 2008.

Refurbishment of Pier Approach toilets in Paignton and refurbishment and re-opening Preston Town Centre toilets.



Learning & Skills for the Future

- New integrated Regional Youth Service
- Focus on youth priorities through the Cluster teams
- Reduce teenage conceptions
- Improve child and adolescent mental health services

Plans are well advance to realise an Integrated Youth Service. Government have rated Torbay's progress as 'green'.

Services to young people are met and organised through Clusters. Accreditation rates for young people are up.

Young people requiring targeted intervention are receiving good support and first time entrants are down.

A robust plan reflecting best practice is in place, which is has received external approval.

'Grow your own' approach being applied that is successfully skilling up existing staff. Additional capacity being developed through the roll out of Tier 2 training 'ENABLE' - 63 people trained to date. Administration to the single point of entry has been addressed that is streamlining and improving how people access CAMHS.

In 2008/09 our pledges were:

- Greater choice and better access to leisure
- Address bullying
- Reduce pupil absence
- Improve the educational attainment of children
- Improve outcomes for children and young people with learning difficulties and disabilities
- Provide children who are looked after access to high quality care choices
- Reduce childhood obesity

In 2008/09 we delivered:

£1m of additional funding secured by Paignton Community Sports and Community to deliver greater opportunities. The Torbay Sport Partnership won one of just three 'Recognition Awards' at the National School & Sports Partnership Conference. The Sport Partnership has also been awarded the 'Partnership Mark' for outstanding achievement. For the second year running, all primary schools in Torbay have achieved the criteria for 'Activemark' status.

New strategy written and published. Restorative justice approach promoted and training provided. Anti-bullying week delivered.

Absence rates, both authorised and unauthorised, improved last academic year. Absentees will be more effectively targeted in new service arrangements that will be fully in place by March 2009.

'Can do club' initiative extend this year after successes last year where pupils at KS 2 out performed their peers. Improved KS4 vocational GCSE equivalent curriculum in schools. South Devon College rated as outstanding'.



5 fold increase in adaptations since 2005 and currently there is no waiting list for Disability Facilities Grants. Good progress on Direct Payments for young people with disabilities.

Access to disability services streamlined with faster routes to information, assessments, short breaks and small packages of support. Further integration of social care and health services under jointly funded OM post. Disability Strategy in place.


Placement stability is now within the national rating of 'good'. Proposals in place to improve recruitment of carers both mainstream and specialist. Kinship care policy being developed.

Local obesity rates are below national level. Good take up by schools to achieve health school status all in track to achieve new status this year with 8 registered to implement School plus programme.

In 2008/09 our pledges were:

In 2008/09 we delivered:

Stronger Communities

- State of the Art Library in Paignton
 - Improve access and facilities for homeless people
 - Support people with learning disabilities
 - Reduce the number of bed days for people aged 75 or over
 - Help older people to care for themselves
 - Reduce inequalities in health
 - Healthy living centre at Clennon Valley
 - Tackle domestic violence
 - Reduce antisocial behaviour
 - Reduce violent crime in the night time economy
 - Increase the involvement of local people and communities in decisions
- Following consultation design complete and out to tender.
- Relocation of reception facilities from Union House to the Town Hall has improved disabled access and other facilities for those seeking advice
- Learning Disability Plan for Torbay - 'Getting a Life - Not just a Service' published for consultation. It proposes offering people more choice through the "In Control" programme offering individual budgets covering, employment, education & training, health & support services.
- Reviews are undertaken on patients aged over 75 who have been risk assessed as being as high risk of emergency admission to hospital to ensure that care and systems are in place to prevent a hospital admission.
- A new IC lead has been appointed to, a role that will look to integrate teams even further and so continue to provide improving services that maximise personal independence.
- Additional £500K year on year from Care Trust in health for most deprived wards health and bid submitted to run Intensive Health Visitor scheme. Comprehensive Joint Area Needs Assessment nearing completion.
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- The existing leisure centre at Clennon Valley will be used to provide a new regional gymnastics facility, obesity gym, specialist sports injury clinic, new changing facilities and integrated care facilities. Due to open late 2009.
- Established Specialist Domestic Violence Court (SDVC) and established Independent Domestic Violence Advocate (IDVA) service.
- In 2006 55.3% thought people using or dealing drugs was a problem. In 2008 this has reduced to 25.9%
- In 2006 47.6% thought being drunk and rowdy in public spaces was a problem by 2008 this has reduced to 29.7%
- Violent crime linked to the night time economy has reduced by 25%.
- The number of people responding to consultations and taking part in Community Partnership meeting continues to increase. Community Partnerships have their own budget devolved to them to enable them to make a difference in their local area.

In 2008/09 our pledges were:

In 2008/09 we delivered:

Improving the way in which services are provided to the public

- | | |
|--|---|
| <ul style="list-style-type: none">■ Restructuring the Council■ Pay modernisation and workforce planning■ Joint Venture Company■ Review of land and property owned by the Council■ Review of the Council's office accommodation■ Oldway Mansions■ Provide fair and equitable access to services | <p>All Commissioners and Executive Heads appointed and new Business Units in place.</p> <p>On target for April 2009 implementation</p> <p>On target for implementation in January 2010.</p> <p>Potential assets for disposal identified and consultation held with community. Revised list agreed and disposal commenced.</p> <p>Progressing according to schedule.</p> <p>Major consultation with community on proposals and shortlist of potential developers agreed.</p> <p>Torquay Connections office upgraded. Level 3 of the Local Government Equalities Standard achieved.</p> |
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In 2009/10 our pledges are:

New Economy

- Progress the delivery of the Mayoral Vision
- Support Torbay's community through the Credit Crunch
- Regeneration/economy - facilitate external investment
- South Devon Link Road (Kingskerswell Bypass) - Public inquiry in summer 2009
- Brixham Regeneration Phase 2
- Economic Development Company in place by autumn 2009
- 'Closing the Gap' - invest in addressing deprivation and building communities
- Introduce apprenticeships across the council
- Work with other employers to introduce a Bay wide strategy for apprenticeships



Pride in the Bay

- Progress Waste PFI with Plymouth City and Devon County Councils
- Geopark - reshape existing services to maximise potential benefits
- Make safe Rock Walk and restore it to its former splendour
- Commence a phased refurbishment of children's play areas
- Sea Change programme
- Cleaner Torbay - maintain our improvements



Learning & Skills for the Future

- Children's Services:
 - Early intervention/specialist services
 - Children's Trust reconstituted
 - Accommodation
 - Transport
 - Commissioning activities
- New school in Foxhole in service
- Torquay Community College redevelopment
- Improve children's aspirations and attainments



Stronger Communities

- Commence the building of the new Paignton Library
- Progress the world class youth centre in Paignton
- Progress the healthy living centre
- Provide free swimming for the over 60s



Improving the way in which services are provided to the public

- JVC contact awarded by October 2009 and new company to be operational by January 2010
- Pay Modernisation to be fully implemented
- Civic Hub - planning permission by June 2009, appoint contractor by March 2010 with work commencing on site by April 2010
- Implement Shared Internal Audit Service with Plymouth City and Devon County Councils in April 2009
- Asset rationalisation - finalise the sale of the six assets 'under offer' and market a further 15-20 assets
- Oldway Mansion - complete the next phase of its redevelopment
- Restructure the council - progress towards being a 'commissioning' authority
- Continue to support the delivery of the priorities identified in the Local Area Agreement



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Finding out more...

Visit our website for a range of information and online services
www.torbay.gov.uk

- **Community Plan 'Turning the Tide For Torbay'**
www.torbay.gov.uk/communityplan

(Developed in consultation with the community through the Torbay Strategic Partnership (TSP))

The plan places an even stronger focus on economic regeneration leading to community prosperity. It focuses our ambitions and priorities around four key themes; The New Economy, Pride in the Bay, Learning and Skills for the Future and Stronger Communities.

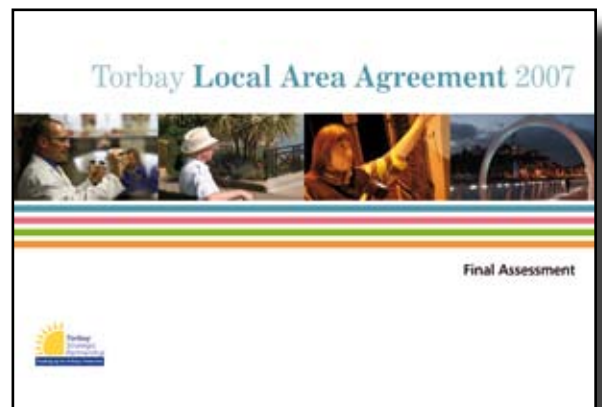


- **Corporate Plan** www.torbay.gov.uk/corporateplan

This plan is structured around the Community Plan themes and includes the key high level activities we plan to undertake with our partners in 2008/9.

- **Mayoral Vision : 'The New English Riviera'**
www.torbay.gov.uk/mayoralvision

Identifies a potential list of Bay wide building projects and built environmental improvements to help transform Torbay and realise the vision for economic prosperity.

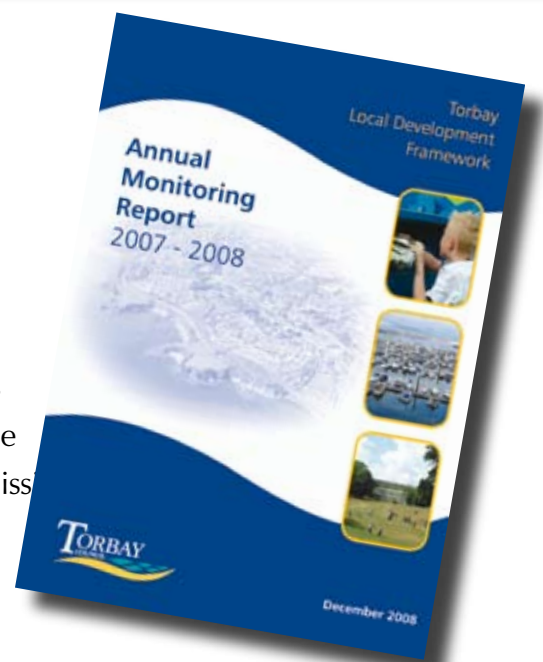


- **Local Area Agreement (LAA)**
www.torbay.gov.uk/laa

This outlines how we are addressing some of the local issues contained in the Community Plan in the short term, whilst responding to national priorities.

- **Local Development Framework (LDF)**
www.torbay.gov.uk/LDF

This provides and delivers the spatial planning strategy for Torbay for the period 2005 to 2026. The LDF complements the Community Plan and relates to all aspects of how people use land, rather than simply things that need planning permission. It looks at issues such as the provision of new housing, jobs and community facilities.



- **Statement of Accounts**

www.torbay.gov.uk/statementofaccounts

Describes the financial position of Torbay Council and our transactions during the year. Our Medium Term Financial Plan (MTFP) 2009-12 will be finalised in February 2009 and outlines the council's priorities and how it will seek efficiency savings through transformational changes.

- **The Climate Change Strategy for Torbay**

www.torbay.gov.uk/climatechangestrategy

Describes how we aim to help minimise the economic, social and environmental costs of climate change in the Bay.



- **Performance assessment**

www.torbay.gov.uk/performance

Describes how we have been inspected and assessed by the independent watchdog the Audit Commission.

- **Key Statistics**

www.torbay.gov.uk/key-statistics-torbay.pdf

Outlines the major socio-economic issues, key challenges and opportunities facing Torbay.

- **Equalities Achievement Report**

www.torbay.gov.uk/equalitydiversityreport08.pdf

Outlines our achievements and commitment to providing equal opportunities and valuing diversity.



- **Torbay View**

www.torbay.gov.uk/torbayview

Our residents' magazine is produced by the council in partnership with local newspaper the Herald Express. It is distributed to households in Torbay and aims to give readers the latest news, information and advice on the council and its partners.



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Contact us in person

Connections Brixham - Town Hall, The Strand, Brixham TQ5 8TA.

Monday - Friday, 9.00am - 4.15pm (9.30am Wednesdays)

Connections Paignton - 56 Palace Avenue, Paignton TQ3 3HF.

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Connections Torquay - Electric House, Castle Circus, Torquay TQ1 3DR.

Monday - Friday, 8.30am - 5.30pm (9.30am Wednesdays)

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