

## Our Pledge

### we aim to provide:

- access to information, advice and counselling
- a safe, warm and well equipped meeting place within reasonable distance of home
- staff members who are appropriately trained, friendly and professional
- a diverse range of youth clubs, projects and youth activities
- somewhere you can make your voice heard
- encouragement to achieve your full potential

### you will achieve:

- new skills and knowledge
- progression in your social and personal development
- the ability to apply your learning to new and different contexts
- responsibility for your own behaviour
- understanding, tolerance and sensitivity
- self-confidence

